Half Moon Inn, High Wych Lane, High Wych, Sawbridgeworth, Herts. CM21 0HY.

16th October 2003.

Dear Andy,

We would like to take this opportunity to thank you for all the work you have done for us in the past couple of weeks.

You were always punctual and a very conscientious worker.

The quote you gave us was very reasonable and we are very pleased with the quality of your work.

We have and will continue to recommend you to all our friends and customers.

We will be contacting you in the near future for more work when we extend.

Thanks again,

Mr J Noel.